

JMI Reports, a family owned company based in North Royalton, Ohio has been providing superior insurance service to the insurance industry for 30 years. We serve clients, both large and small, across the 48 contiguous United States. We are currently seeking a Commercial Lines Quality Assurance Manager to lead a well-trained, remote quality assurance team.

In this position, you will be an integral member of our management team, managing our commercial lines inspection products and ensuring that our field report quality consistently meets our standards. Responsibilities include:

- managing the day-to-day assignment of work to QA specialists.
- providing expertise related to commercial lines inspections to clients, client service specialists and field managers.
- developing quality review processes and participate in strategic planning and implementation of new initiatives.
- hiring QA specialists and performing relevant technical training in conjunction with our professional development department.
- assisting in commercial product development, pricing and implementation.

Education/Skills/Experience Required

- Bachelors' degree in related field OR 5 years of equivalent work experience
- 3 years of supervisory and/or management experience
- Commercial Lines insurance knowledge
- Teaching and presentation skills
- Strong interpersonal, organizational, written & verbal communication skills
- Proficiency with web based workflow system technologies
- Strong analytical & problem-solving abilities
- Expertise in Microsoft Office applications for use in analyzing data

JMI Reports offers an excellent benefit package including medical, dental, vision, group term and voluntary term life, long term disability, 401k, paid time off and paid holidays. Apply today if you are looking for an exciting work environment.